



AUSTRALIAN DEFENCE APPAREL

QUALITY POLICY STATEMENT

ADA provides prime uniform system solutions to the Australian Defence Force, government agencies and corporate enterprises. These solutions range from made-to-order garments, through to the end-to-end management of a customer's uniform requirement; including design, manufacture, procurement, warehousing, ordering and delivery.

Ours is a strong and robust business in what is an extremely competitive market. Over 100 years of operation is testimony to our ability to constantly refine our processes in order to remain at the forefront of the industry we operate within.

At ADA, it is our aim to:

- Set and review quality objectives
- Provide our customers with exceptional service and reliability
- Provide quality workmanship by committed and trained personnel
- Engage, direct and support staff to contribute to the effectiveness of the Quality Management System
- Promote the use of a process approach and risk based thinking

Our Quality Management System will be subject to continual review and improvement to enhance customer satisfaction and strengthen internal processes. We are committed to consistently meet all relevant legal, customer and any other applicable requirements.

This policy will be reviewed annually by top management in line with the setting of quality objectives, and if necessary, will be amended to ensure it remains relevant to our organisation and strategic direction.

A handwritten signature in black ink, appearing to be 'Chris Dixon', written over a horizontal line.

Chris Dixon
Chief Executive Officer
15th July, 2019

